

Winnefox Technology Update

1-Aug-21	Status	Staff	Notes
Done since May			
Packwaukee website upgrade	Done	Jay	
Research/Quote Next Gen Firewall	Done	Pete	
Set up platform for Rescarta	Done	Pete	
Upgrade Network Storage	Done	Pete	
Set up iDrac modules for host servers	Done	Pete	
Research/Quote/Install new Host Server	Done	Pete	
Roll out Niche Academy	Done	Keetra	
EZProxy version upgrade	Done	Keetra	
Database Maintenance	Done	Karla	Removing WD items and cleaning up patron database.
Networking, PC support, and email			
Solgari Engagement software	On Hold	Pete	Evaluate and consult OPL on patron engagement metrics software
Working with other systems on group backup solutions	In Process	Pete	Funding approved, Equipment is being installed in Madison and Eau Claire, config pending
Moving Spectrum libraries back to TEACH	In Process	Pete	RPL & BPL Done! WA, WE, GL & CO next
Online catalog			
Symphony and WorkFlows			
Piloting New BC Acquisition software	In Process	Melissa, Cindy, Karla	WCTS is now using BC Acq to receive items. This means that there will be more items appearing as "Available Soon" in the catalog.
Investigate how to improve Symphony Acquisitions usage	In Process	Karla, Melissa	Working with Aaron and Ingram to get EDI and 9xx setup. Also, to get MPL receiving like OPL.
Fine Free support for libraries	In Process	Karla	Changing settings, running reports, answering questions. Neenah is going FF in September. This is an ongoing project until all libraries and their boards make a decision. 17 libraries are now FF. If a library wants to go FF, let me know.
Local Database Maintenance			
Create Volunteer database for Fond du Lac, Menasha, Oshkosh	On hold	Keetra	Application and search screen complete, now working on additional backend functionality.
Create cemetery index database for Berlin	On hold	Keetra	Was thinking something similar to Oshkosh's index. Berlin has quite a few indexes in Excel. If other libraries are interested, perhaps a combined cemetery index similar to the vital index?
Create Newspaper database for Fond du Lac, perhaps a combined database like Vital	In Process	Keetra	Advised Fond du Lac on data entry setup that will blend with already existing (but recently decommissioned) databases for Oshkosh & Menasha. Scripting has begun (retooling existing decommissioned scripts).

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Retool Research database backend in MySQL	In Process	Keetra	The goal of this project would be to discontinue maintaining separate Research pages and instead have library websites be able to query directly from the database to display the resources.
Create a "Winnefox Directory" database of sorts to include hours open.	New, Upcoming	Keetra	Discussion has begun on creating a database for staff that would include hours, contact information, etc.
Website development and support			
Oshkosh Public Library website	In Process	Jay	We are in Phase 1 of the project which includes gathering data and analysis.
Mass migrate or rebuild sites before software EOL	In Process	Jay	All of the Drupal 7 sites (28) are nearing EOL. Each of these sites will need to be upgraded in 2021. These upgrades will exist outside of the already started website projects. In addition to upgrades, existing Drupal 8 and WordPress sites need to be migrated.
New web server	In Process	Jay	The web server software is nearing EOL and needs to be upgraded.
Other			
New Director Training Organization	In Process	Clairellyn, Karla	Pull together all the various training documents, develop checklists and timelines.
New Director Training Content	In Process	Multiple People	Creating, updating documents as needed. Creating tutorial videos with Screencast-o-matic. Will probably implement Niche Academy.
Research options for Event Registration-Meeting Room Booking-Marketing Software	In Process	Karla	Looking at SirsiDynix's CEP (Community Engagement Platform) product. Working with OPL to possibly pilot the product before offering to other libraries.
Cleanup Overdrive Marketplace Accounts / Overdrive Support email configuration	Near Done	Keetra, Pete	Many accounts were out of date due to staff turnover, a number of email addresses were defunct. Waiting to hear back from a handful of libraries.