

**2009-2010 Activities from the Technology Plan, July 2009-June 30, 2013**

**Activities 2009 through 2012**

**1. Customer Services**

Winnefox will explore additional options and enhancements for providing library patrons with online readers-advisory assistance.

*Question Point/Ask a Librarian was used for part of this time period, but was dropped in 2012 because of cost and lack of use.*

Winnefox will continue and expand its support of technologies that allow libraries to offer self-service functions, such as self checkout, bill payment, and library card registration.

2009 A form for requesting email notification for holds and overdues was created.

2010 "Your Account" was changed so users could enter or change their email address for notices

2010 A method for printing slips and wrappers for self pick-up of holds was set up.

2010 Online credit card payments via the online catalog was implemented, including reports to manage payments back to libraries

2010 An online job application form was created for one library.

2012 An email library application form was developed. It is used by at least one library.

Winnefox will explore options and work with libraries on expanding services outside of physical library buildings, including services via cell phones and other mobile devices.

2010 A simplified "view" of Drupal websites for mobile devices was set up.

2011 SirsiDynix' BookMyne for catalog use from an iPhone and Android was set up.

2011 Mobile versions of library websites were created.

2012 Drupal's "responsive design" for automatic sizing of displays in mobile devices was implemented for the first library. Other libraries sites will be converted.

2012 The first version of the new VuFind library catalog was set up for mobile devices.

**2. Community Calendars**

Winnefox will explore, evaluate, and implement at least one option for community calendars that libraries can use on their web sites for the public to update events. Google calendar is one possible option.

*Most of the Winnefox libraries have not expressed interest in using calendars that the public can update. Most do have calendars to list library events.*

**3. Websites**

Winnefox will assist as many libraries as possible with redesigns of their websites. Most will be converted to Drupal content-management software with libraries being trained and encouraged to manage and update their own sites.

*Twenty-two library websites are now in Drupal. Not all are on the latest version.*

**4. Online Catalog**

Winnefox will follow the developments for the next generation of the online catalog and implement changes when appropriate.

Developments include:

Catalog interface options

2012 The VuFind catalog was implemented

Federated searching (Searching the catalog, magazine indexes, and other databases with a single search)

*This was not pursued because of cost, lack of interest, and concern that it would make the catalog hard to use.*

Faceted search displays— keyword search results are sorted by subject

2012 Facets for limiting searches are an integral part of the VuFind catalog, including limiting by subject.

User contributions, such as adding reviews of books

*This was not pursued (yet) because of lack of interest.*

FRBR-based functionality that groups different bibliographic records for different formats of the same title

*This needs development from vendors.*

36		<b>5. Indexing and Digitization</b>
37		Winnefox will work with libraries to promote and coordinate local digitization efforts, including grant applications.
38		<i>There has been little activity by libraries in digitization. Some projects have been done by libraries without needing Winnefox assistance.</i>
39		Winnefox will develop a single-search method for searching the four separate newspaper indexes.
40		<i>There are now six databases that are in a format they could support a single search. A seventh is in a different format. This has only had preliminary testing.</i>
41		<b>6. Financial Issues and Reporting</b>
42		Winnefox will work with member libraries to evaluate money management systems and implement a system that includes user credit card payments online and updates the user's record in the automation system.
43	2010	<i>A vendor was selected for handling online credit card payments via the online catalog. Symphony reports were created to manage payments back to libraries.</i>
45		<b>7. Statistics and Reports</b>
46		Winnefox will evaluate the SirsiDynix Directors Station, Web Reporter, or other methods for producing reports from the shared automation system and implement new software if appropriate.
47	2009	<i>Two options were briefly explored but not purchased because of cost.</i>
48		Winnefox will explore options for posting library circulation and other use reports online.
49		<i>Some reports are now posted: A Monthly YTD reports, website use statistics, e-material use.</i>
50		Winnefox will evaluate means of standardizing statistical reporting on the use of web sites.
51		<i>This has been done as far as possible.</i>
52		<b>8. Continuing Education</b>
53		Winnefox will develop and offer tools for the evaluation of library staff technology competencies and provide appropriate staff training or make arrangements for other training opportunities.
54	2011	<i>A checklist of WorkFlows tasks that libraries need to know how to do was developed for library use in training staff. Some one-on-one training for library directors was provided. A document was also written that outlined the library's responsibility.</i>
55		Winnefox will expand opportunities for doing online training and conferencing, including using screen casts, podcasts, etc.
56	2009	<i>Online conferencing software was licensed and set up. Winnefox co-sponsors webinars with other library systems.</i>
57		Winnefox and member libraries will monitor technology trends and developments for library impacts and will communicate this information with each other.
58		<i>Information sharing occurs informally at library advisory committee meetings and other meetings.</i>
59		Winnefox will continue to develop its extranet with accurate and up-to-date content that meets the needs of library staff.
60		<i>Extranet content has been expanded and regular updating is done. More content is probably needed.</i>
61		<b>9. New Technologies</b>
62		Winnefox will work with member libraries to explore, evaluate, and where appropriate, implement new technologies for delivering existing services.
64		Winnefox will work with member libraries to explore, evaluate, and where appropriate, implement new media and types of library material.
66		Winnefox will work with member libraries to explore, evaluate, and where appropriate, implement new technology services.
63	2012	<i>Some libraries now offer Zinio online magazines. Winnefox assisted with group pricing and user authentication.</i>
65		<i>Some libraries now offer e-readers and electronic games. Winnefox has provided support and coordination when needed.</i>
		<i>An Ipevo Ziggi document camera is available for booking for e-reader training at libraries.</i>
67	2011	<i>A group license for Constant Contact was arranged, and support and training are provided for libraries starting the service. Seven libraries are currently using it.</i>
68		<b>10. Other</b>
69		Winnefox will collaborate with other organizations to leverage funds.
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