



JOB CENTER

Serving Sauk, Columbia & Marquette County

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211

UNITED WAY

Contact: Dial 211 Text your zip code to: 898-211 211wisconsin.org

Description: When you need help and don't know where to turn simply dial 2-1-1 to reach a caring community resource specialist. United Way 2-1-1 (*formerly First Call for Help*) is an information and referral service that connects people to a variety of resources such as: help paying bills, support groups, food pantries, community clinics, and many other services. This service is available every hour of every day and can assist in almost any language.

Customers: Open to all individuals.

711

WISCONSIN RELAY

Contact: Dial 711

Description: A free service that provides full telephone accessibility to people who are deaf, hard-of-hearing, deaf-blind, and speech disabled. This service is available every hour of every day and can assist in Spanish as well.

Customers: Open to all individuals.

4-C REFERRAL DESK

COMMUNITY COORDINATED CHILD CARE, INC.

Contact: <http://www.4-c.org/> 608-271-9181 or 1-800-750-KIDS
5 Odana Ct. Madison

Description: 4-C assists families in addressing challenging issues in finding quality, affordable and available child care. The referral program links families to regulated child care through use of the 4-C database, containing child care providers that are licensed, regularly certified or provisionally certified. The 4-C database identifies potential child care programs based on specific needs of the family. 4-C is part of a network of accredited, non-profit Wisconsin Child Care Resource & Referral agencies providing advocacy and support services for child care in Columbia, Dane, Dodge, Green, Jefferson, Rock, Sauk, and Walworth Counties. (See Childcaring, Inc. for Marquette County resources.)

Customers: Open to all individuals.

ADULT EDUCATION & LITERACY

Contact/ Madison Area Technical College 608-258-2440

Location <https://madisoncollege.edu/learning-centers>

Description Technical colleges and community-based providers offer Adult Basic Education (ABE) and English language learning (ELL)

Customers Open to all individuals.

AGING & DISABILITY RESOURCE CENTER (ADRC)

SAUK, COLUMBIA OR MARQUETTE COUNTY

Contact: Sauk County ADRC (608) 355-3289
505 Broadway St #102,
Baraboo, WI 53913
<https://www.co.sauk.wi.us/adrc>

Columbia County ADRC (608) 742-9233
2652 Murphy Rd
Portage, WI 53901
<http://www.co.columbia.wi.us/columbiacounty/adrc>

Marquette County ADRC 608-297-3101
428 Underwood Ave
Montello WI 53949
<http://www.co.marquette.wi.us/departments/human-services/aging-unit>

Description: We provide information to the general public about services, resources, and programs in areas such as: disability and long-term care related services and living arrangements, health, adult protective services, employment and training for people with disabilities, transportation, home maintenance and nutrition. ADRC staff will provide help to connect people with those services and to also apply for SSI, FoodShare, and Medicaid as needed.

Customers: Open to all individuals.

BADGERCARE

SAUK, COLUMBIA OR MARQUETTE COUNTY HUMAN SERVICES

Contact: <https://access.wisconsin.gov/>

Sauk or Columbia County
Capital Consortium Call Center 888-794-5556

Marquette County
East Central Consortia Call Center 888-256-4563

Description: BadgerCare is part of the Medical Assistance Program (MA). The MA program pays for medical costs for eligible individuals. BadgerCare customers may pay premiums or have deductible or co-pays. Recipients receive a Forward Health card similar to an insurance card that they present to the medical provider.

Customers: Low income families that meet financial and non-financial eligibility criteria.

BADGERCARE PLUS

SAUK, COLUMBIA OR MARQUETTE COUNTY HUMAN SERVICES

Contact: <https://access.wisconsin.gov/>

Sauk or Columbia County
Capital Consortium Call Center 888-794-5556

Marquette County
East Central Consortia Call Center 888-256-4563

Description: BadgerCare Plus is part of the Medical Assistance Program (MA). The MA program pays for medical costs for eligible individuals. BadgerCare Plus customers may pay premiums or have deductible or co-pays. Recipients receive a Forward Health card similar to an insurance card that they present to the medical provider.

Customers: Low income families that meet financial and non-financial eligibility criteria.

BILINGUAL JOB SEEKER SERVICES (SPANISH/ENGLISH)

JOB SERVICE

Contact: Reception Desk 608-355-4810
Sauk County Job Center
505 Broadway Street, Room 232
Baraboo, WI 53913

Description: Bilingual staff is available to provide bilingual assistance to Spanish speaking job seekers. Some workshops are presented in both English and Spanish.

Customers: Open to all individuals.

BONDING

JOB SERVICE

Contact: Reception Desk 608-355-4810
Sauk County Job Center
505 Broadway Street, Room 232
Baraboo, WI 53913

Description: A Fidelity Bond provides insurance protection for employers against dishonest acts by employees such as theft, embezzlement, and vandalism. By decreasing the risk to employers, the Fidelity Bond also increases the job seekers' chances of being hired despite blemishes on their record.

Customers: Open to all employers or any person who has been denied employment due to conviction record, credit risk, illegal drug use, or dishonorable discharge from the military.

BURIAL FUNDING

STATE OF WISCONSIN

Contact: Wisconsin Funeral and Cemetery Aids Program (WFCAP)
<https://www.dhs.wisconsin.gov/em/wfcap.htm>

Description: Funding for funeral and cemetery expenses up to program limits.

Customers: Low income individuals that meet financial and non-financial eligibility criteria. Family members interested in funeral assistance should speak with their funeral directors.

CAREER COUNSELING

JOB SERVICE

Contact: Joan Thompsett Joan.Thompsett@dwd.wi.gov 608-242-4929

Description: Individual assistance is available in career planning, problem solving, and organizing an effective job search. A professional and experienced career counselor is available to meet with job seekers. Customers should call to schedule an appointment.

Customers: Open to all individuals.

CARETAKER SUPPLEMENT

SAUK, COLUMBIA OR MARQUETTE COUNTY HUMAN SERVICES

Contact: Sauk or Columbia County
Capital Consortium Call Center 888-794-5556

Marquette County
East Central Consortia Call Center 888-256-4563

Description: Cash assistance for parents who are receiving State and Federal Social Security Insurance (SSI).

Customers: Low income individuals that meet financial and non-financial eligibility criteria.

CELL PHONES

SAFELINK

Contact: <https://www.safelinkwireless.com> 800-723-3546

Description: Free cell phones.

Customers: Low income individuals that meet financial guidelines

CHILD CARE FUNDING – WISCONSIN SHARES ASSISTANCE

SAUK, COLUMBIA OR MARQUETTE COUNTY HUMAN SERVICES

Contact: <https://access.wisconsin.gov/>

Sauk or Columbia County
Capital Consortium Call Center 888-794-5556

Marquette County
East Central Consortia Call Center 888-256-4563

Description: Child care funding is available for qualified individuals. Participants must be in qualified activity such as work or a combination of work and school. Payments go directly to qualified child care providers. Generally, participants are required to pay a co-payment.

Customers: Low income individuals that meet financial and non-financial eligibility criteria.

CHILDCARING, INC.

Contact: Marquette County Inquires 1-800-628-8534
Email: info@childcaring.org

Description: Childcaring assists families in addressing challenging issues in finding quality, affordable and available child care. The referral program links families to regulated child care through use of a database, containing child care providers that are licensed, regularly certified or provisionally certified. The database identifies potential child care programs based on specific needs of the family. Childcaring is part of a network of accredited, non-profit Wisconsin Child Care Resource & Referral agencies providing advocacy and support services for child care in Adams, Clark, Langlade, Lincoln, Marathon, Marquette, Portage, Taylor, Waushara, and Wood Counties.

Customers: Open to all individuals.

Dislocated Worker Program (WIOA Title I)

WORKSMART NETWORK – EMPLOYMENT & TRAINING ASSOCIATION

Contact:	WorkSmartNetwork.org	608-355-4810
Location:	Front Desk Reception	
Description:	<p>Career and training services are available to individuals who have been laid-off from their employment to plant closings or downsizing, foreign competition, economic downturn or other reasons not related to the person's job performance under the Workforce Innovation and Opportunity Act (WIOA) Title I. Career services cover a broad range of activities, including initial and comprehensive assessment of skills, providing information about careers and the local labor market, job search assistance, development of an individual employment plan, career counseling, internships and work experiences linked to careers, financial literacy and more. Training services include occupational skills training, on-the-job training, incumbent worker training, transitional jobs, and adult education and literacy provided concurrently or in combination with other training services.</p>	
Customers:	<p>Dislocated workers include those who have been laid off or have received notice of termination from employment, are self-employed but unemployed due to general economic conditions, are the spouse of a member of the Armed Forces on active duty who is unemployed due to relocation for permanent duty reassignment, or are displaced homemakers. Documentation of layoff from the employer may be required for eligibility consideration.</p>	

DIVISION OF VOCATIONAL REHABILITATION (DVR)

STATE OF WISCONSIN –DEPARTMENT OF WORKFORCE DEVELOPMENT

Contact: Baraboo Office
505 Broadway Street, Ste.234
Baraboo, WI 53913
608-355-3149
800-422-7138 (Toll Free)

Portage Office
2875 Village Road, Ste. 200
Portage, WI 53901
608-742-6250
800-422-7138 (Toll Free)

Apply on-line: <https://dwd.wisconsin.gov/DVRAPPLY>

Description: DVR provides individualized services to eligible consumers who need assistance to prepare for, to find and to keep employment. Examples of some services are: assessments, vocational counseling and guidance, assistive technology, job seeking, placement and training.

Customers: Individuals who have a physical or mental impairment that makes it difficult for them to get or keep a job, and who need services to prepare for work, or to find and keep a job.

EMERGENCY ASSISTANCE

FORWARD SERVICE CORPORATION

Contact:	Sauk County/W2 414 Broadway, Suite 201 Baraboo WI 53913	855-771-8420
	Columbia County/W2 2875 Village Rd Portage WI 53901	855-771-8420
	Marquette County/W2 624 Main St. Montello WI 53949	855-771-8420
Description:	Emergency funding for issues related to rent and housing.	
Customers:	Impending homeless customers. Must have received a five-day notice from landlord.	

ENERGY SERVICES, INC.

WISCONSIN HOME ENERGY ASSISTANCE PROGRAM (WHEAP)

Contact:	esiwi.com Sauk County 916 Eighth Ave Baraboo, WI 53913 Phone 608-356-8887	
	Columbia County 204 E Edgewater St. Suite 103 Portage, WI 53901 Phone 608-742-4088	
Description:	WHEAP and related program provide assistance with heating bills, weatherization and furnace repair and replacements.	
Customers:	Customers that meet eligibility requirements.	

FOODSHARE

SAUK, COLUMBIA OR MARQUETTE COUNTY HUMAN SERVICES

Contact:	access.wi.gov Sauk or Columbia County Capital Consortium Call Center	888-794-5556
	Marquette County East Central Consortia Call Center	888-256-4563
Description:	The FoodShare (FS) program provides low income customers with funds to buy food. Benefits are distributed via Quest cards that work like debit cards.	
Customers:	Low income individuals that meet financial and non-financial eligibility criteria.	

FOODSHARE EMPLOYMENT & TRAINING PROGRAM (FSET)

FORWARD SERVICE CORPORATION

Contact:	Sauk County 414 Broadway, Suite 201 Baraboo WI 53913	855-771-8420
	Columbia County 2875 Village Rd Portage WI 53901	855-771-8420
	Marquette County 624 Main St. Montello WI 53949	855-771-8420
Description:	An employment and training program designed to enable FoodShare recipients to receive case management services in order to move promptly into unsubsidized employment.	
Customers:	FoodShare recipients referred by DCDHS Economic Support Specialists to the FoodShare Employment & Training Program.	

HMO MEMBER SERVICES

AUTOMATED HEALTH SYSTEMS

Contact: Member Services 800-291-2002
memberservices@wisconsin.gov
HMO Complaints 800-760-0001

Description: This service provides information regarding the Medicaid programs that are available through the Department of Health and Family Services. An HMO specialist will be able to answer questions regarding HMO's, Medicaid and Forward Cards.

Customers: Medicaid/BadgerCare recipients.

HOMELESS PROGRAMS

CENTRAL WISCONSIN COMMUNITY ACTION COUNCIL

Contact: Crisis Assistance Program 608-254-8353

Description: This program provides a **one-time** crisis assistance to house holds – generally rent. This program actually combines different funding sources including Emergency Food & Shelter Program and United Way. Client applications are reviewed and approved based on a number of criteria, including funding availability, the ability to positively resolve the crisis and other factors.

Customers: Open to all individuals.

HOUSING SEARCH

WI DHS, WHEDA, DEHCR

Contact <http://wihousingsearch.org>

Description: **WIHousingSearch.org**, a free resource to help you find a home that fits your needs and budget. Property providers can list apartments or homes for rent any time, which means that our list is always current.

Customers: Open to all individuals.

JOB CORPS

- Contact: Pam Crisafulli 414-429-3666
<http://jobcorps.doleta.gov>
- Description: A US Department of Labor career development program providing educational and career skills training at 122 centers nationwide. Program offerings include: High School Diploma, GED or HSED; vocational and employability training; driver's education; housing; meals; basic medical and dental insurance; living and clothing allowances and completion bonuses. Graduates of the program are eligible for career transition services for up to 18 months post-graduation.
- Customers: Low income and/or disabled US citizens or legal residents between the ages of 16 and 24.

LABOR MARKET INFORMATION

JOB SERVICE

- Contact: JobCenterofWisconsin.com
- Description: Job seekers and employers may receive employment and unemployment data, occupational wage information, industry employment, manufacturing economic indicators, population data, and annual inflation rates.
- Customers: Open to all individuals and employers.

LEGAL ACTION OF WISCONSIN

Contact: legalaction.org 855-947-2529

Description: If you are a low income person in Columbia, Dane, Dodge, Green, Iowa, Jefferson, Lafayette, Rock or Sauk County our Madison office may be able to help with certain civil legal problems.

Customers: Open to all low income individuals and employers.

LIFT Wisconsin - Technology for Free Legal Help & Links to Community Services

EMPLOYMENT & TRAINING ASSOCIATION

Contact www.legaltuneup.org 608-333-5104
www.liftdane.org

Description LIFT Wisconsin is designed to increase economic prosperity for Wisconsin residents with our new web-based Legal Tune Up app and our virtual legal clinics. We help people remove civil legal barriers and connect participants to programs that can facilitate better jobs, housing, and healthcare. Areas include:

- Driver's license reinstatement
- Expungement of past arrest records
- Job search and career training assistance
- Restructuring child support orders
- Evictions
- Healthcare billing and debt issues

Customers: Low Income residents Wisconsin

MEDICAL ASSISTANCE

SAUK, COLUMBIA OR MARQUETTE COUNTY HUMAN SERVICES

Contact:	access.wi.gov Sauk or Columbia County Capital Consortium Call Center	888-794-5556
	Marquette County East Central Consortia Call Center	888-256-4563
Description:	The Medical Assistance (MA) program pays for medical costs for eligible individuals. Costs must be approved by the MA program. Customers receive Forward Health Cards similar to insurance cards that they present to the medical provider. BadgerCare Plus is part of the Medical Assistance Program.	
Customers:	Low income individuals that meet financial and non-financial eligibility criteria.	

MEDICAL ASSISTANCE PURCHASE PLAN (MAPP)

SAUK, COLUMBIA OR MARQUETTE COUNTY HUMAN SERVICES

Contact:	access.wi.gov Sauk or Columbia County Capital Consortium Call Center	888-794-5556
	Marquette County East Central Consortia Call Center	888-256-4563
Description:	MAPP is part of the Medical Assistance (MA) program, which pays for medical costs for eligible individuals. Customers receive Forward Health cards similar to insurance cards that they present to the medical provider.	
Customers:	Individuals determined disabled by the Disability Determination Bureau or elderly (over age 65) who are also working part-time.	

MIGRANT AND SEASONAL FARM WORKERS OUTREACH

JOB SERVICE

Contact: Job Service Reception Desk 608-355-4810

Description: Migrant outreach workers are available to assist with employment applications, refer to specific employment opportunities, provide information on farm workers' rights with respect to the terms and conditions of their employment, and refer to other organizations serving Migrant and Seasonal Farm Workers (MSFW).

Customers: Open to all migrant and seasonal farm workers.

Definitions of MSFWs:

A **Seasonal Farmworker** is a person who, during the preceding 12 months, worked at least an aggregate of 25 or more days or parts of days in which some work was performed in farm work, earned at least half of his/her earned income from farm work, and was not employed in farm work year round by the same employer. Non-migrant individuals who are full time students are excluded.

A **Migrant Farmworker** is a person who meets the definition of a *Seasonal Farmworker* who had to travel to perform farm work and was unable to return to his/her permanent residence within the same day.

A **Migrant Food Processing Worker** meets all of the above identifying factors and primary work experience must be in food processing and was unable to return to his/her permanent residence within the same day

RE- ENTRY WORKSHOP

JOB SERVICE

Contact Reception Desk 608-355-4810

Description This workshop provides assistance to ex-offenders beginning their job search.

Customers: Open to all individuals.

RESOURCE SPECIALIST

WORKSMART NETWORK - CENTRAL WISCONSIN COMMUNITY ACTION COUNCIL

Contact: Taylor Ahmed (608) 432-6578
1000 Hwy 13
Wisconsin Dells, WI 53965

Description: **For Independent Living:**
The Resource Specialist helps provide resources and referrals to 18-21 year-old individuals who have aged out of foster care, such as housing, food, and child care services, to promote well-being, self-sufficiency and social competency.

For WorkSmart Network Out-of-School Youth Program:
The Resource Specialist supports participants, ages 16-24, in the WorkSmart Network Out-of-School Youth program, which offers young adults work readiness training, education, and employment.

Customers: Open to all individuals 16-24 years old.

TRADE ADJUSTMENT ASSISTANCE

JOB SERVICE

Contact:	Job Service Reception Desk	608-355-4810
Description:	The Federal Trade Act provides special assistance to workers who lose their jobs due to foreign competition, including work being moved outside of the United States.	
Customers:	In order to be eligible for the Trade Program you must be a worker who lost their job at a company certified by the Department of Labor as a Trade affected employer.	

UNEMPLOYMENT BENEFITS

DEPARTMENT OF WORKFORCE DEVELOPMENT

Contact	https://dwd.wisconsin.gov/uiben/
Description	To apply for Unemployment benefits go to https://dwd.wisconsin.gov/uiben/ . If you have questions about or need help with your benefits, call (414) 435-7069.
Customers Served	Customers who have been laid-off due to no fault of their own, returning military veterans coming off active duty, those with reduced hours may claim unemployment benefits
Those Not Served	Customers who have quit, been fired or may have other eligibility issues can apply, but may be denied or need to appeal.

VETERANS SERVICES

DWD OFFICE OF VETERANS EMPLOYMENT SERVICES

Contact:	Job Service Reception Desk	608-355-4810
Description:	DVOP Disabled Veteran Outreach Program (DVOP) staff are available by appointment to meet with Veterans with significant barriers to employment. Veterans must complete a pre-screening form from Job Service staff prior to meeting with Vet staff. Veterans can find help with career planning, view job listings and receive veteran related information. Local Veterans Employment Representative (LVER) is available to assist job ready Veterans for job match assistance, On-the-Job Training (OJT) or Apprenticeship opportunities.	
Customers:	People who have served in the U.S. military and other eligible customers.	

W-2 PROGRAM

FORWARD SERVICE CORPORATION

Contact: <https://access.wisconsin.gov/>

Sauk County/W2 855-771-8420
414 Broadway, Suite 201
Baraboo WI 53913

Columbia County/W2 855-771-8420
2875 Village Rd
Portage WI 53901

Marquette County/W2 855-771-8420
624 Main St.
Montello WI 53949

Description: W-2 recipients will receive intensive case management services toward the goal of gainful unsubsidized employment. Individuals can earn a W-2 payment through participation in agreed upon placements and activities such as job seeking skills workshops, job search, career exploration, job skills training, work experience, and subsidized employment.

Customers: Low income individuals who meet financial and non-financial eligibility criteria.

WINDOWS TO WORK

WORKSMART NETWORK - EMPLOYMENT & TRAINING ASSOCIATION

- Contact: Natalie Flores - Oakhill 608-242-4546
Ginny Whearty – Fox Lake 608-242-7414
- Description: Windows to Work (W2W) is a program that provides re-entry tools, support and career coaching services to incarcerated individuals beginning 3-9 months prior to release and for approximately one year post-release. While the Workforce Development Boards manage the program throughout the state, EATA administers the Windows to Work program at Fox Lake and Oakhill Correctional Institution and serves individuals releasing to Columbia, Dane, Dodge, Jefferson, Marquette, and Sauk counties. Interested individuals must enroll in while in Fox Lake and Oakhill Correctional Institution.
- Customers: Only Department of Corrections (DOC) prior authorized ex-offenders from Fox Lake or Oakhill Correctional Institution

WIOA PROGRAM (WORKSMART NETWORK)

WORKSMART NETWORK - EMPLOYMENT & TRAINING ASSOCIATION

- Contact: WorkSmartNetwork.org Sign up for an Information Session
- Description: The Workforce Innovation & Opportunity Act (WIOA) Adult Program is a program designed to aid eligible adults in returning to productive employment. Services may include: resume and cover letter assistance; job search assistance; career counseling; employability assessment; employability skills training; classroom training; supportive services; etc. Individuals will be asked to provide documentation for: identity, citizenship, authorized alien status, selective service registration, age, Wisconsin residency and proof of income.
- Customers: Income eligible adults, dislocated workers and youth services.

WI SENIOR EMPLOYMENT (WISE) PROGRAM

SENIOR COMMUNITY SERVICES EMPLOYMENT PROGRAM (SCSEP)

Contact:	Susan Garbisch 258 South Main St Fond du Lac, WI 54935	920-907-9898 sgarbisch@ser-national.org
Description:	Wisconsin Senior Employment is a federally funded training and employment program for older adults. Program participants are offered the opportunity to learn new skills, job counseling, assisted with résumé and provided placement assistance.	
Customers:	Wisconsin residents 55 and older who meet income guidelines.	

WORKSMART NETWORK - WIOA

EMPLOYMENT & TRAINING ASSOCIATION

Contact	WorkSmartNetwork.org	608-355-4810
Description	The Workforce Innovation & Opportunity Act (WIOA) Adult & Dislocated Worker Program is designed to aid eligible adults in returning to productive employment. Services may include: resume and cover letter assistance; job search assistance; career counseling; employability assessment; employability skills training; classroom training; supportive services; etc. Individuals will be asked to provide documentation for: identity, citizenship, authorized alien status, selective service registration, age, Wisconsin residency and proof of income.	
Customers	Income eligible adults, dislocated workers and youth services.	

Youth Build

Renewal Unlimited

Contact <http://www.renewalunlimited.net/> 608-742-5329

Description Youth Build is a community-based pre-apprenticeship program that provides job training and educational opportunities for at-risk youth ages 16-24 who have previously dropped out of high school.

Customers At-risk youth ages 16-24 who have previously dropped out of high school

The WorkSmart Network is an equal opportunity employer/program service provider. This product was created with funding from the Workforce Innovation and Opportunity Act (WIOA). If you need assistance to access our services in a different language or need this material in an alternative format, contact us. Deaf, hard of hearing, or speech impaired callers may reach us by using Wisconsin Relay Services at 711. A proud partner of the American Job Center network.