

Reference and Adult Services User Group Meeting
June 3, 2008
Neenah Public Library

Diane Disterhaft, Berlin
Marjorie Brasher, Fond du Lac
Mary Leb, Fond du Lac
Daryl Rogers, Fond du Lac
Joseph Bongers, Menasha
Nicole Hardina-Wilhelm, Neenah
Cheryl Kraft, Neenah
Gretchen Raab, Neenah
Desiree Bongers, Ripon
Joy Schwarz, WLS
Karla Smith, WALS

1. Joy discussed the Meebo widget – used for QuestionPoint service. Is there interest in having the Meebo widget available on the online catalog? The “Qwidget” goes to Question Point monitoring for replies. Only Wisconsin libraries are available at this point – from 8 a.m. to 7 p.m. Karla demonstrated Rochester Public Library’s use of IM within the catalog.

2. Karla addressed issues brought up by WALS “Items for possible discussion with the Reference/Adult Services User Group.”

- Provide an informational meeting about CONTENTdm – NO
- Email notices to patrons with expiring records – YES
- Send welcome notices to new patrons – YES
- Weed NetLibrary records – YES
- Federated searching – LOW PRIORITY
- Faceted searching – LOW PRIORITY
- Set up holds so they are filled on a “my patron, my items” basis – YES
- Reindexing changes (add a variation so that it indexes with and without the \$b. The count of titles will be inflated – YES, but LOW PRIORITY
- Display the total number of holds on a title – YES

3. Joe requested 25 items per page for webcat searches. (Currently displays 10 items per page.) Karla will change it to 25—let her know if there are any problems with the increase.

4. Joe discussed Wisconsin Digital Archives. They are available to be added to our catalog – free. They are currently available on Wiscat. Should we add to the catalog? Next step is to discuss with Winnefox.

The meeting concluded with a (more or less) surprise baby shower for Joe and Desiree!