

**Reference and Adult Services User Group
Thursday, April 26, 2007 10:00 a.m.
Ripon Public Library**

Diane Disterhaft, Berlin
Marjorie Brashier, Fond du Lac
Lori Burgess, Fond du Lac
Mary Leb, Fond du Lac
Susan Ringer, Fond du Lac
Daryl Rogers, Fond du Lac
Kathy Hannah, Menasha
Gretchen Raab, Neenah
Julie Stobbe, Omro
Janice Dibble, Oshkosh
Jeannie McBeth, Oshkosh
Desiree Bongers, Ripon
Julie Waldvogel, Ripon
Cindy Wallace, WCTS
Marie Boleman, Westfield

Welcome to all! There was some discussion about what direction the group should take and what our role should be. We will cover topics of interest to those in adult services/reference positions. WALs/Winnefox will be involved as needed—we may have questions for WALs staff. There will be lots of sharing of ideas, which should be beneficial to all of us!

Electronic Resources

OPL would be interested and willing to provide training for staff of our electronic resources. Janice mentioned that Gale has a Fodor's product planned. Should we come up with suggestions for other electronic resources that the libraries would be interested in adding to our current list? Should WPLC or DPI consider supporting some of the sources all libraries would like to have? Electronic Resources—the website links—how are these selected? Who maintains the links?

Reference Materials

Reference materials at libraries may be available for checkout to their own patrons and for other libraries. Contact the library directly to request an item. Gretchen will contact Karen about the possibility of adding an item category that would allow for holds on select Reference materials and allow a 3-day checkout. Janice discussed the reorganization of reference materials at OPL, including weeding 2500 volumes! They are encouraging the use of reference books by students. They arrange reference materials topically in some subject areas, e.g., health, business, auto repair.

Pharos

Ripon uses a home-grown system to schedule Internet stations. We will have a demo of their product at the next RASUG (Reference and Adult Services User Group) meeting. This may be an affordable option (free!) for some libraries, although this product is not supported by WALs. Fond du Lac is looking for a product that will manage print, scheduling and filtering. Menasha is interested in the print management module for Pharos.

Overdrive Downloadable Audio

What's the status of marketing for overdrive? Initially we were asked to hold off on marketing/advertising this product/service because of the limited number of titles available. Is there something available to us now that the collection has grown? Has there been any progress allowing downloads to iPods?

Playaways—Kathy Hannah will demonstrate a Playaway at our next meeting.

Web statistics

Are there products available to show hits at particular websites. This may be difficult because all of our websites are different. Keetra may be able to set some things up?

Drupal does provide these to some extent.

Websites

Dreamweaver recently went up in price, following their purchase by Adobe.

See new homepages in progress: beta.fdlpl.org and beta.menashalibrary.org

Menasha will be offering a virtual tour on their website.

How much support will WALC continue to provide for Drupal?

Public Faxes

Ripon sends faxes for \$1.00; they do not receive faxes for customers.

OPL is looking into the possibility of a public fax machine.

We plan to meet every other month. Our next meeting will be at the Ripon Public Library.

Topics: successful adult programming; demonstration of Ripon's Internet scheduling program;

demonstration of Menasha's Playaways. (Will solicit other topics when we are closer to the meeting date.)

Subsequent meetings will be held at other libraries so we can tour other facilities.

Submitted by Gretchen Raab, Neenah Public Library.