ALL-WALS Agenda With Notes

Fond du Lac Public Library

Nov 29th, 2016

**9:00 – 9:15** Coffee & Conversation

**9:15-9:30** -- Introduction, and any follow-up from last meeting.

1. New Default Values for Add/Edit Item – CHANGEME. We have sent cleanup lists.
2. Calendars
3. Security: “Passwords are like underwear: you don’t let people see it, you should change it very often, and you shouldn’t share it with strangers.”*— Chris Pirillo*, founder and CEO of LockerGnome, Inc.

**A** -- Small Stuff

1. Patron Address Format –

Not OSHKOSH/WI

Not OSHKOSH, WI

No spaces, apostrophes, commas, $, etc in Email Address. Periods only. And Hyphens. And @ sign—must have @ sign.

Entering CARE OF---be sure to change the field name—otherwise it ends up as an Email Address.

See Extranet: <http://extranet.winnefox.org/wals/sirsidynix/workflows/patronrecords/stylerulesenteringpatronrecords>

1. Shoutbomb – As of the time of printing on Monday, November 28, 2016, there is still a problem with Shoutbomb not sending SMS messages. We are working with Shoutbomb to resolve the issue.

Also, is anyone hearing reports of patrons using Republic Wireless and having troubles signing up for text messages?

1. Publicize your library – A new short promo video showing the importance of connections at your library. Watch it here:

<https://www.youtube.com/watch?v=e6m1rTDiqlI>

<https://vimeo.com/183856435>

Or you can download it and put it on your own website at:

<http://go.sirsidynix.com/Connections-Video-Download.html?aliId=14757720>

**B -- Symphony Migration Update**

Wonky Search Stuff – yes, we know there is an intermittent problem with the returned search order in WorkFlows. It might be cleared up by the time you read this, but maybe not.

Also, there is a problem searching for some users by Keyword fields other than Name.

Wonky User Checkout stuff – And, there are verified reports of items being checkedout to a patron twice—appearing twice on their Checkout List, accruing duplicate fines, etc. However, as soon as one tries to renew the items, they de-duplicate and no extra fine is actually charged to the patron.

**C** -- New Catalog – Fixes done since last demo

1. Fixed:
   1. There is now a “for Readers” button next for some reader’s advisor
   2. My Account now shows Call Number
   3. Printing from MyAccount strips off covers for more streamlined output.
   4. Re-arranged facets slightly. Everyone has a different opinion of which should be nearer the top, but are there any we can get rid of?
2. Other Important stuff
   1. This catalog is called “Enterprise” and can be found at <http://wlso.ent.sirsi.net>. It is now also available at: “catalog.yourlibrarydomain.org” (ex: catalog.brandonlibrary.net) will also work.
   2. This version of Enterprise isn’t the most mobile-friendly. Some phones “hide” the pop-up login window for MyAccount. It is there, just off to one side. One can find it by zooming out or scrolling.
   3. There is a mobile app called BookMyne that is available from free download. It is not the greatest for searching, but it does well for managing a patron’s account.
3. Questions:
   1. Anyone notice Databases Tab? Take a look and vote.
   2. Anyone interested in seeing how your patrons have been searching?
4. Trivia and Statistics
   1. OverDrive checkouts – Kindle most popular format; “Insurgent” most popular Title; 583 checkouts as of Nov 21th.
   2. There have been 17,033 unique visitors to the catalog since we went live.

We can tell that 1,497 came from an Electronic Resource Page; 6,136 came from your library website; 49 came from Visibility.

We have had visitors from 48 US states, and from as far away as Scotland, Peru, and Kenya.

1. Upcoming…
   1. 4.5.1 Upgrade– Released Nov 15th. May be more noticeable because we don’t have a test server for the catalog. Things that we customized (esp item display stuff) might break until they can be fixed.
      1. Will allow sorting of Patron Charge History
      2. Allows patron to edit their email address
      3. Minor cosmetic improvements
   2. 4.5.2 Upgrade – Spring 2017. Should fix the Mobile device display issues…and other stuff.

**Break**

**E -- Fines, Overdues and ???**

It Don’t Make No Difference, NoHow – Handouts. Snapshots of our data of items checkedout and overdue indicate that some fine helps a little bit(but really not much), but too fine much backfires.

**12:00 Lunch –**

**F** – Leftovers?

1:30-3:30 – Relais Demo

Relais is a 3rd party product that integrates seamlessly with the ILS and OPAC to allow patrons to search and obtain materials from other participating Relais libraries without having to switch to a different OPAC interface. It allows the patron to place a hold on another ILS’s item and does the necessary behind-the-scenes connections to complete the transaction. It checks patron status, and item holdability/availability.